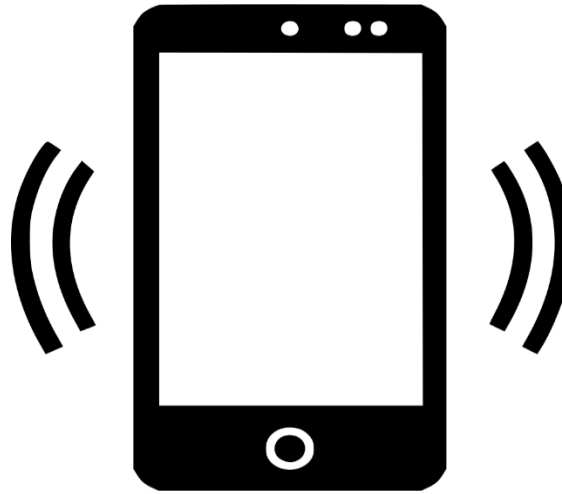


What is the technology?

Callyo is a cell phone identification masking and recording technology used only with a warrant. Callyo is installed on a cell phone and has the ability to disguise the identity of an officer by masking a phone number, record phone conversations, and GPS locate identifiable individuals, who are unaware of the operation.



Why do we use the technology?

Callyo allows SPD to pursue resolution of criminal investigations expeditiously, by masking the phone number of a willing participant in an undercover investigation and recording conversations and location of suspects. Audio recording devices are utilized only after legal standards of consent and/or court-issued warrant have been met, as required by the Washington Privacy Act, Chapt. 9.73 RCW. Audio recording by Callyo and phone number masking contribute to crime reduction by assisting in collecting evidence related to serious and/or violent criminal activity as part of the investigation of criminal activity. Without this technology, SPD would be unable to collect important evidence in some criminal investigations.

The open comment period for this technology is currently underway. You can provide comments to Seattle.gov/Surveillance.

All comments will be included in the Surveillance Impact Report on this technology and submitted to Council.

If you would like to provide feedback outside of the open comment period, please submit them directly to City Council.

Collection

When Callyo is utilized to record, it collects conversations and sounds of individuals related to a criminal investigation. Data collected by Callyo is provided to the requesting Officer/Detective for inclusion in the investigation file and is stored following evidence guidelines.

Use

The High Risk Victims Unit uses Callyo to mask phone numbers but does not utilize the recording features of Callyo. For all other Callyo deployments, after having established probable cause, officers make a verbal request to the TESU for deployment of Callyo. TESU documents the equipment requested, the legal authority, and the case number. TESU then deploys the equipment to the requesting Officer/Detective to engage within the scope of the court order.

Protections

Deployment of audio recording devices is constrained to the conditions stipulated by consent and/or court order, which provides the legal authority and the scope of collection. Audio recording devices are utilized only after legal standards of consent and/or court-issued warrant have been met, as required by the Washington Privacy Act, Chapt. 9.73 RCW. Additionally, all deployments of audio recording devices are documented by TESU and subject to audit by the Office of Inspector General and the federal monitor at any time.