

March/April 2023

LIGHT Reading

SEATTLE CITY LIGHT AWARDED \$13.5 MILLION TO CUSTOMERS IN 2022

Seattle City Light awarded more than \$13.5 million dollars to customers in 2022. These funds were distributed to eligible residential customers enrolled in the utility's bill assistance programs or payment plans and applied directly to customers' billing accounts.

The Washington State Legislature designated \$100 million in 2022 for public and private utilities to reduce residential customer arrearages accrued between March 1, 2020 and December 31, 2021. Seattle City Light distributed over \$9,756,600 to 16,990 customers.

Throughout 2022, Seattle City Light and Seattle Public Utilities partnered to ensure that all customers had access to affordable utility services no matter their financial circumstances. The utilities jointly helped

more than 43,600 residential customers through the Utility Discount Program over the course of the year. This program provides utility bill discounts to income-eligible residential customers whose household income is at or below 70% of the state median income.

Additionally, City Light distributed \$1,056,200 through the Emergency Bill Assistance program and \$2,706,400 in federal Low-Income Home Energy Assistance Program funds.

In 2023, City Light will continue to offer long-term and short-term repayment plans to all customers and income-eligible assistance programs to help customers reduce past due balances. To learn more about these programs, visit seattle.gov/UtilityBillHelp.





HOW WILL THE INFLATION REDUCTION ACT HELP ME?

The landmark Inflation Reduction Act (IRA) is all anyone can talk about since President Biden first signed it into law in August 2022. What is it? Who will benefit? You might be asking yourself how will it help me?

With just over \$370 billion in funding, the bill represents the largest investment toward reducing greenhouse emissions by providing incentives directly to consumers to help hasten the transition away from fossil fuels.

Through an assortment of tax credits and rebates, the IRA seeks not just to make heat pumps, solar, and EVs the most affordable option; it also aims to ensure that these products are produced in the United States by American workers.

Learn more about how to make your home energy efficient and emissions-free; expanded EV benefits and rebates; and what's next for our clean energy future on our Powerlines blog: powerlines.seattle.gov/2023/01/20/how-the-inflation-reduction-act-will-help-you.

BEWARE OF SCAMMERS

Be scam smart! Scammers continue to use aggressive tactics to intimidate City Light customers. We have tips on our Powerlines blog to help you spot a potential scam and what you can do to make sure you don't fall victim to these schemes. Visit powerlines.seattle.gov/scams.

SCAM ALERT



AT WORK in your neighborhood

City Light crews are continuously working to improve our services and the communities we serve—from maintaining our electrical infrastructure to upgrading equipment to exploring new energy technology solutions—all to deliver safe, clean and reliable power to you. Learn more about projects in your area by visiting seattle.gov/city-light/current-projects.



SAFETY TIP FROM THE FIELD

Treat all downed power lines as if they are electrified. Stay at least 30 feet away and call 911. For more safety tips, visit seattle.gov/city-light/outages/outage-safety.



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Seattle
City Light



You Tube

Green Up is a voluntary renewable energy program that allows you to support Pacific Northwest wind, solar and other renewable energy projects. You also help us fund local rooftop solar projects hosted by not-for-profits like schools, parks and affordable housing organizations. Learn more at seattle.gov/city-light/GULR.

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Seattle City Light



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